

## 23 BEST Cloud Backup Questions to Ask Your Vendor

- 1. Exchange how much data and version?
- 2. Data bases? How much data?
- 3. How is Active Directory backed up?
- 4. What is the raw volume of backup?
- 5. Have you done a file clean-up effort to reduce amount of data being backed up?
- 6. Have you done an AD health and cleanup effort to ensure health and directory structure?
- 7. Do you want auto-restore (VMs in the Cloud) for faster recovery?
- 8. Do you want local restore capability?
- 9. Do they have a local server for local controller?
- 10. What are you doing about backing up laptops and mobile devices and are you happy or unhappy with the approach?
- 11. How many GB/ TB of data will be backed up?
- 12. What server side applications are installed (e.g. BES, Exchange, SQL, Oracle, etc.)
- 13. How much do you expect this number to grow in the future?
- 14. How many servers are being backed up?
- 15. What are the Operating Systems on the servers?
- 16. How many AD users are there?
- 17. How long should backups be stored?
- 18. At what intervals should backups be stored?
- 19. What types of files are being backed up?
- 20. What is your expectation time for recovery?
- 21. Do you currently have a local copy and would you like to have a local copy?
- 22. Do you have remote users, like sales guys that aren't regularly saving docs to the network? If so, would you like them to be backed up?
- 23. In the event of server failure or site failure, what is your recovery process? Would you like to have virtual cloud option?